

REAL BEAUTY SOLUTIONS
TERMS AND CONDITIONS

1. Acceptance of Terms

Welcome to Real Beauty Solutions ("Company", "we", "our", "us"). These Terms and Conditions govern your access to and use of our website, services, and any related applications (collectively, "Services"). By accessing or using our Services, you agree to be bound by these Terms.

2. Services Description

Real Beauty Solutions provides beauty and wellness services including but not limited to:

- Spa treatments and therapies
- Aesthetic medical procedures
- Wellness consultations
- Beauty product sales
- Related professional services

3. Eligibility

You must be at least 18 years old to use our Services. By using our Services, you represent and warrant that you meet this age requirement.

4. Appointments and Cancellations

4.1 Booking

- Appointments can be made online, by phone, or in person
- A valid credit card may be required to secure your appointment
- You must arrive 15 minutes before your scheduled appointment time

4.2 Cancellation Policy

- 24-hour notice required for cancellations or rescheduling
- Late cancellations (less than 24 hours) may incur a 50% service fee
- No-shows will be charged 100% of the service fee
- Exceptions may be made for emergencies with documentation

5. Medical Considerations

5.1 Consultation Requirement

- All aesthetic medical treatments require prior consultation
- Complete medical history disclosure is mandatory
- Patch tests may be required for certain treatments

5.2 Contraindications

We reserve the right to refuse service if:

- You have medical contraindications
- You are pregnant or breastfeeding
- You have undisclosed medical conditions
- You are under the influence of alcohol or drugs

6. Payments

6.1 Pricing

- All prices are in [Local Currency]
- Prices are subject to change without notice
- Quotes are valid for 30 days

6.2 Payment Methods

We accept:

- Credit/Debit Cards (Visa, MasterCard, American Express)
- Cash
- Bank transfers (for advance bookings)
- Gift certificates

7. Gift Certificates

- Valid for 12 months from purchase date
- Non-refundable and non-transferable
- Cannot be redeemed for cash
- Must be presented at time of service

8. Intellectual Property

All content on our website and marketing materials, including but not limited to text, graphics, logos, images, and software, is the property of Real Beauty Solutions and protected by copyright laws.

9. Privacy

Your privacy is important to us. Please refer to our Privacy Policy for information on how we collect, use, and protect your personal data.

10. Limitation of Liability

10.1 General

Real Beauty Solutions shall not be liable for:

- Indirect, incidental, or consequential damages
- Loss of profits or revenue
- Personal injury claims except where resulting from our negligence

10.2 Service Results

- Results may vary between individuals
- We do not guarantee specific outcomes
- Multiple sessions may be required for desired results

11. Client Responsibilities

You agree to:

- Provide accurate medical information
- Follow pre- and post-treatment instructions
- Notify us of any adverse reactions immediately
- Behave respectfully toward staff and other clients

12. Right to Refuse Service

We reserve the right to refuse service to anyone for:

- Disruptive or inappropriate behavior
- Health and safety concerns
- Non-compliance with policies

13. Modifications to Terms

We may modify these Terms at any time. Continued use of our Services constitutes acceptance of modified Terms.

14. Governing Law

These Terms shall be governed by and construed in accordance with the laws of [Your Country/State].

15. Contact Information

For questions about these Terms:

Real Beauty Solutions

[Your Address]

[Phone Number]

[Email Address]

****Effective Date: October 1, 2024****